

Installing Signia App for TeleCare

Step-by-step Instructions for Bluetooth-enabled Hearing Aids

Welcome to your new Signia hearing aids. Your audiologist will assist you by fitting your hearing aids remotely via TeleCare using your Signia App. Please follow the instructions below to prepare your hearing aids for your TeleCare remote tuning session.

Here is your **6-digit TeleCare connection code**. The code must be entered into the Signia app for TeleCare to work.

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Installing Signia App for TeleCare—iPhone

Using the Signia App with TeleCare requires:

1. Pairing your hearing aids to the iPhone
 - To start pairing mode > open/close battery door or insert/remove hearing aids from charger
 - Hearing aids will remain in pairing mode for ~3 minutes and need to be near phone
2. Pairing your hearing aids to the Signia App using a TeleCare code

Pairing Hearing Aids to iPhone:

- Activate Bluetooth: Tap on **Settings** icon > tap on **Bluetooth** > swipe right to turn **On**
- Return to **Settings** > scroll down & tap on **Accessibility** > scroll down & tap on **Hearing Devices** > tap on **xx hearing aids (Not Connected)** > accept pairing request for each hearing aid by tapping on **Pair** for each hearing aid

Pairing Hearing Aids to the Signia App using TeleCare code:

- Go to the App Store and search for the Signia App or go to: <http://signia.to/signia-app> on your iPhone
- Tap on the cloud to initiate the download (Apple ID password may be required)
- Tap on **Open**
- **Check** “I accept the terms and conditions and privacy policy” and tap on **Accept**
- Select **“Allow”** for each permission request
- From the **Choose a connection option** screen > Select **TeleCare Code** and **enter the 6-digit TeleCode code** provided above > select **OK**
- Allow notifications > the hearing aids will automatically be recognized > Connection successful

You are now ready to use the Signia App as a remote control for your hearing aids and to communicate with your Hearing Care Professional via TeleCare.

Installing Signia App for TeleCare—Android

Pairing Hearing Aids to the Signia App using a TeleCare code:

- Go to the Google Play Store and search for the Signia App or go to: <http://signia.to/signia-app> on your Android phone
- Tap on **Install** to initiate the download (Google password may be required)
- Tap on **Open**
- **Check** “I accept the terms and conditions and the privacy policy” and tap on **Accept**
- From the **Choose a connection option** screen > Select **TeleCare code** and enter **6-digit TeleCare code** provided above > select **OK**
- Select “Allow” for each permission request > open/close battery door or insert/remove hearing aids from charger to reboot your hearing aids
- To Connect hearing instruments > Select **Your Hearing Instruments** > allow permissions > Connection successful

You are now ready to use the Signia App as a remote control for your hearing aids and to communicate with your Hearing Care Professional via TeleCare.